# Indiana University Health Employee Health Plan

- Traditional PPO Medical Plan
- HSA Medical Plan
- HRA Medical Plan
- HSA Medical Saver Plan



Health Plans



## Eligibility, benefits verification and claims inquiry:

Phone: 317.816.5170 or 800.873.2022 or <a href="http://myiuhealthplans.org">http://myiuhealthplans.org</a> and go to Provider Information Support

## Claims Submission:

IU Health Plans

PO Box 627

Columbus, IN 47202-0627

EDI Submission—Please contact IU Health Plans at 317.816.5170 or 800.873.2022

### Claims Dispute and Appeals:

**IU Health Plans** 

Phone: 317.816.5170 or

800.873.2022

Or submit in writing to:

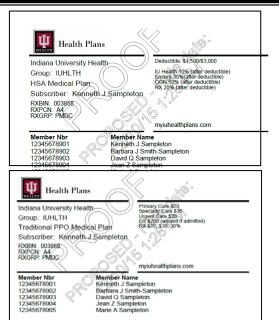
IU Health Plans PO Box 627

Columbus, IN 47202-0627

Provider Directory: <a href="http://myiuhealthplans.org">http://myiuhealthplans.org</a>

Member Services: refer member questions to:

IU Health Plans 317.816.5170 or 800.873.2022



#### **Medical Prior Authorizations:**

Services requiring authorizations are listed on the reverse side. Forms can be obtained by calling or at <a href="http://myiuhealthplans.org">http://myiuhealthplans.org</a>. Call or fax authorization request to:

IU Health Medical Management

Phone: 317.962.2378 or 866.492.5878 Fax: 317-962.6219 or 317.962.4005

#### **RX Formulary:**

Formulary and lists of drugs included in the \$4 Generic drug program are available at <a href="http://myiuhealthplans.org">http://myiuhealthplans.org</a> Certain drugs require prior authorization or have step therapy requirements. Requirements are noted on formulary list (PA or ST). List of drugs requiring prior authorization can be obtained at the above mentioned website. To obtain authorization, call or fax Universal Prior authorization form to:

IU Health Pharmacy Benefit Management:

Phone: 866.822.6504 or Fax: 855.397.8762